



YASMEEN TARIN VILIOTTI



Junior criminology professional with a strong academic background in victimology, human rights, and criminal investigations. Experienced in supporting vulnerable individuals and operating within ethical and confidentiality frameworks. Skilled in trauma-informed communication, conflict management, and intercultural interaction. Proven ability to work in high-pressure and multicultural environments. Fluent in multiple languages and highly motivated to contribute to victim protection, social reintegration, and international justice contexts.

CONTACTS

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CORE SKILLS

- Victim Support & Protection
- Human Rights & International Frameworks
- Trauma-Informed Communication
- Case Analysis & Documentation
- Criminal Psychology & Victimology
- Ethical & Confidentiality Standards
- Intercultural Communication
- Conflict Resolution & Stress Management

OPERATIONAL & RELATIONAL SKILLS

- Direct interaction with vulnerable and international individuals
- Active listening and empathetic communication
- Trauma-informed approach
- Conflict and stress management
- Problem-solving in high-pressure environments
- Teamwork in multicultural settings

LANGUAGES

- Italian - native
- English - fluent
- German - fluent
- Chinese - academic proficiency
- Spanish - basic
- French - basic

CERTIFICATES

- International English Language Testing System (IELTS) - C1
- Deutsches Sprachdiplom (DSD) - C1
- Bilingualism certificate Italian-German



WORK EXPERIENCE

Hospitality Operator 2024 - 2025
Costa Crociere S.p.a.

- Managed direct interaction with hundreds of international individuals daily in high-pressure environments
- Provided support in stressful and sensitive situations, applying strong emotional intelligence
- Handled emergency and critical calls, ensuring appropriate response and professionalism
- Applied conflict resolution techniques to de-escalate complex situations
- Operated in compliance with strict confidentiality and safety protocols
- Collaborated within multidisciplinary and multicultural teams



VOLOUNTEERING

Support Activities for Former Detainees 2020
APAS - Associazione Provinciale di Aiuto Sociale - Trento

- Provided emotional and relational support to individuals in post-detention reintegration processes
- Built trust through active listening and empathetic communication with vulnerable individuals
- Supported reintegration pathways in collaboration with social workers and professionals
- Developed awareness of trauma, stigma, and institutionalization effects
- Operated in accordance with ethical, confidentiality, and safeguarding principles



EDUCATION

First-Level Master in Criminology 2022 - 2023
Università Telematica Guglielmo Marconi

- Focus on forensic science, cybercrime criminal psychology and terrorism
- Thesis on Serial Killers and Sexual Sadism Disorder

Master's Degree in Criminological Sciences and Investigations 2020 - 2022
Alma Mater Studiorum - Università di Bologna

- Focus on victimology, criminal justice systems and human rights
- Thesis on Suggestibility of minors during criminal interrogations

Bachelor's Degree in Linguistic Mediation with focus on Criminology 2017 -2020
Scuola Superiore per Mediatori Linguistici - CIELS Padova

- Translation from Italian to English, German and Chinese, and viceversa
- Conference interpreting from Italian to English and German, and viceversa
- Focus on criminology, victimology and human rights violations.
- Thesis in Chinese on Thought Reform Camps in China



ADDITIONAL TRAINING

- Training course in forensic science
- Training course in criminal psychology
- Training course in BPA: Bloodstain Pattern Analysis